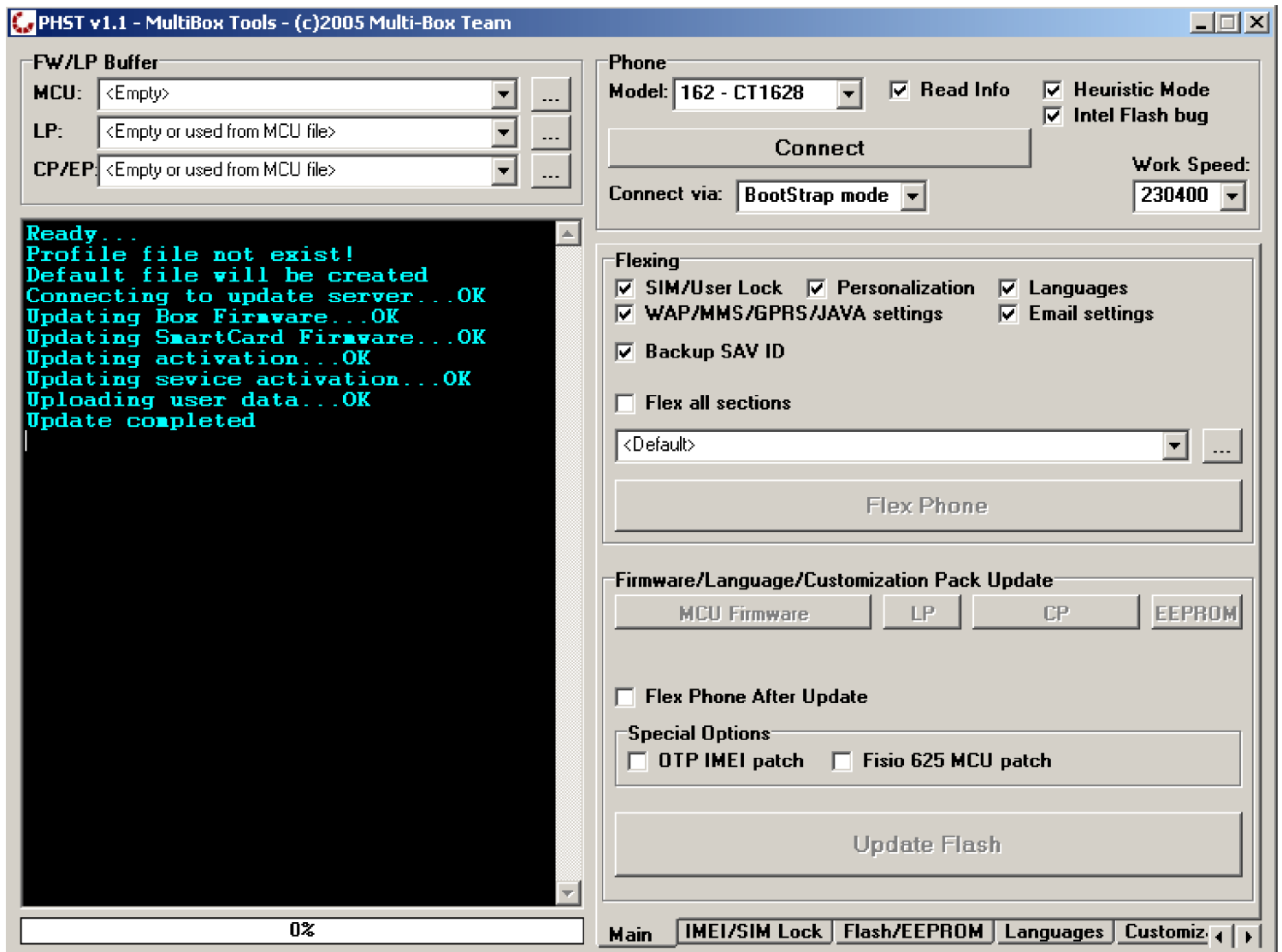
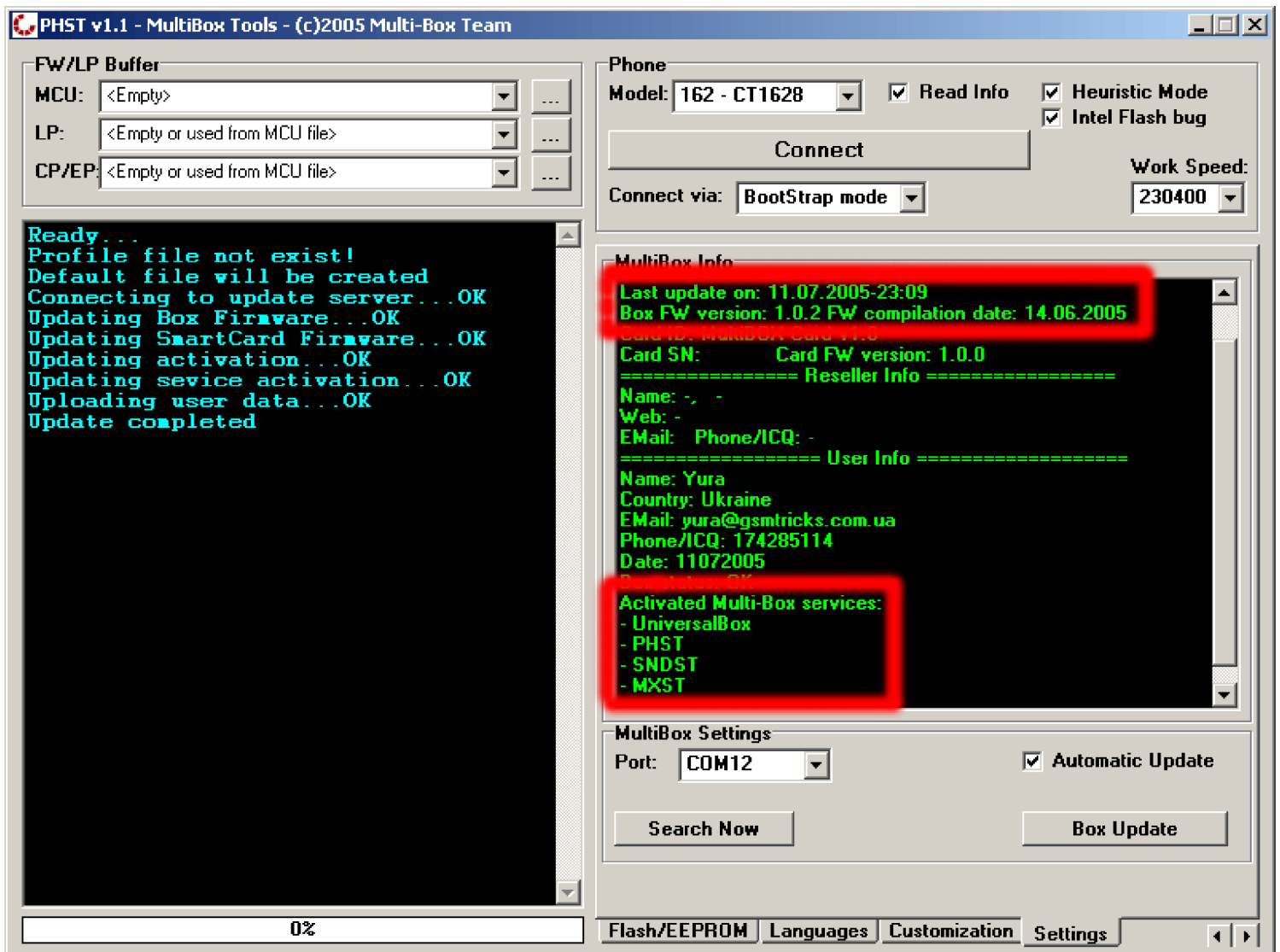


1. Before updating your Multi-box you should be already registered on the site www.multi-box.net in Support section. **If you are not registered, update of box is impossible!**
2. Download the latest version of any software (Alcatel, Philips, Maxon, Sendo) from Support section.
3. Run software, for example Philips (PHST_v11.exe). The software will automatically begin updating box.



4. All done.



5. If you have problems – read FAQ.

F.A.Q.

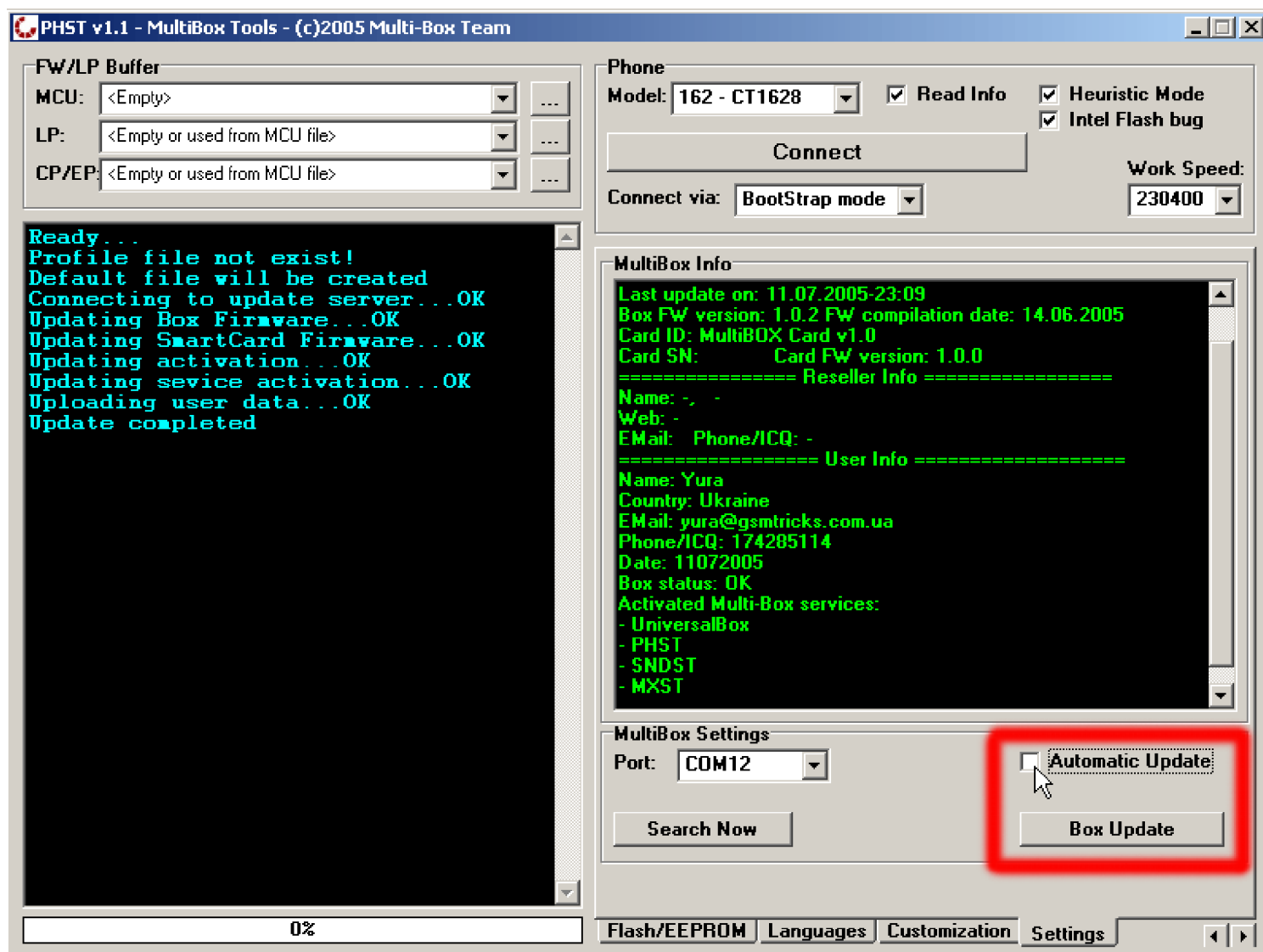
Q: "Connecting to update server...Error!"

A: Check your Internet connection. You need to set or even disable Firewall on your computer or your LAN. Close anti-virus program.

The same error if you are not registered in Support area - update of the box is impossible!
Please, first use "User Registration Tool".

Q: Each time I start the program my box tries to be updated again. Is it alright?

A: Yes, this for your convenience so that you could always have the latest version of software. If it's not good for you, you can change option "Automatic Update" in Settings. But it will be necessary for you to make update manually having pressed the button "Box Update".



Q: For me a problem with update. No answer in this FAQ.

A: You may write us the application by e-mail to support@multi-box.net. You must specify in your application:

- Your reseller
- Box SN
- E-mail address which you have specified in registration form
- The detailed description of your problem

Take into consideration: your application will not be considered, if you don't specify one of above-mentioned items!